# CPR Class on the AHA Instructor Network

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# Introduction

Setting up classes and submitting CPR cards following the class is necessary in ensuring that all of the students that are included in your class receive their certifications in a timely manner. It is imperative to ensure that the demographic information that you have for the student (email address, phone number, etc.) is also accurate in order to follow up with the student and recover certifications if lost throughout time. Make it a practice to double check this information for the ease and satisfaction of all of those involved in the course.

## Navigating to the AHA Instructor Network Dashboard

 Log on to the AHA Instructor network by typing in <u>https://ahainstructornetwork.americanheart.org</u> in your web browser (Firefox is used in this demonstration). The below screen will appear. Click on "Login" to proceed.



The below screen will appear. Enter your unique username and password for the AHA site. If you have not yet signed up for an account on the network, please click on "Create An Account" and contact your Training Center so they may affiliate you with their center on the AHA website. If you have forgotten your password, you can also click on "Forgot Password ?" and follow the prompts to be able to recover your information.

Sign In or Create an Account - X	+		
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	Sign In or Create an Account * indicates a required field Sign In Username / Email:*	Or, Sign In with your social accounts:	
		G Google 🗗 Log in 💙 Twitter	
	Password:*	🔛 Microsoft in. Linkedin Y Yahoo	
	Remember me		
	Sign In		
	New User ?		
	Create an account		~

- Once signed in, you will have a lot of information at your fingertips. From the dashboard itself, you will be able to see the profile photo that you have chosen as well as your Instructor ID number.



- Notice all of the information highlighted in green. This will all show as your unique information when signed in. Note that you are able to change your profile photo and information by clicking on the three dots to the right of your name in the top right corner of the dashboard as shown below by the green arrow.



#### Distributing eCards on the AHA Instructor Network

- From the AHA Instructor Network Dashboard, click on "Action" under the "eCards" widget.



- The below dropdown will appear. You will first want to check your eCard Inventory to ensure that you have enough eCards in your inventory to assign these to students that completed the course.



- Section Assign to Students
- View eCards Assigned to Students
- Search eCards
- eCard Status
- Reports

- The below screen will appear. In this example, the course is showing and the total available eCards allotted for this class is reflected as one.

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<b>Ø</b>	MANAGE E	CARDS -										
eCard	Inver	ntory —										
Click on the	Course be	low to view and a	ssign from you	ur inventory.								
			- Avail	able Quantity			~	Product Num	nber			Ţ
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	BLS Provide	r	1					15-3001				

- Click on the "Course" (in this example, "BLS Provider") to reveal the below highlighted information. This indicates that the Training Center is reflecting as "Community Safety Consultants" and, again, that the available quantity for the course is one card. Click on "Assign to Students" to proceed.

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eCar	d Inver	ntory ——					- 1
Click on th	ne Course bel	ow to view and assign fro	om your inventory.				
	Course	-	Available Quantity	~	Product Number		
-	BLS Provider		1		15-3001		
	Traini	ing Center		eCard Location	Available Quantity		
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Showing 1 t		nunity Safety Consultants	ASSIG		Available Quantity		
Showing 1 t	Comn	nunity Safety Consultants	ASSIC		Available Quantity		

The below screen will appear. The "Course" dropdown will need to be altered only if the course type for the class that you registered has changed since registration. The Inventory Source will automatically default to the "My Instructor Inventory". Click on the "Select Training Center" dropdown to specify your training center. Note that this will only show training centers who have confirmed you as an AHA CPR Instructor for them on the AHA website.

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r References 🗎 Safety 🗎 LG	TC 🗎 IP Addresses	🗎 Sharepointe ( ePr	o Scheduler+ 🕒 YouTube	e 💙 Media Wato	ch 🖨 Salesforce	e 🏷 Dashboard   HubSpot 🤤 Bro	chure Generator
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Assign to St	udents -						
* Asterisk indicates a requi	ed field.					Watch Video Tutorial	🕒 Step-by-Step Guide
COURSE *							
BLS Provider			~				
	~						
INVENTORY SOURCE *	Ø						
My Instructor Inventory			~				
SELECT							
Training Center      eCa	ard Location						
TRAINING CENTER *							
			~ <				

- You will not have the option to select the instructor. Choose yourself or whomever is most appropriate under the choices provided. Under "Quantity" enter the most appropriate number for the amount of cards needed to be distributed.

ign eCard to Students × + → C û  https://ecards.heart.org/Student/StudentAssignment?cours er References ≧ Safety ≧ LGTC ≧ IP Addresses ≧ Sharepointe ♀ ePro Scheduler+ ● YouTub	
MANAGE ECARDS -	
* Asterisk indicates a required field.	Watch Video Tutorial 🛛 🖄 Step-by-Step Guide
COURSE * BLS Provider  V	AVAILABLE ECARDS QUANTITY
INVENTORY SOURCE • 😧 My Instructor Inventory	ENTER QUANTITY TO THE ALLY INPUT STUDENT INFORMATION
SELECT Training Center O eCard Location	OR
TRAINING CENTER *	
Community Safety Consultants ~	
INSTRUCTOR *	
Select Instructor	

- Click on "Submit" once complete.

r References È Safety È LGTC È IP Addresses È Sharepointe ♀ ePro Scheduler+ ■ MANAGE ECARDS →	YouTube 🥥 Media Watch 🔀 Salesforce 🏷 Dashboard   HubSpot 🍣 Brochure Generator
COURSE * BLS Provider	AVAILABLE ECARDS QUANTITY 1
INVENTORY SOURCE *  My Instructor Inventory	ENTER QUANTITY TO MANUALLY INPUT STUDENT INFORMATION
SELECT (e) Training Center () eCard Location	Upload student list in xls or xlsx format
TRAINING CENTER *	
Community Safety Consultants	~
INSTRUCTOR *	
Your Name	×

 Scroll down to reveal the below screen. Enter the course date in either field highlighted, First Name, Last Name, and Email Address for the student. It is imperative that this information be entered in correctly to ensure that the student receives their eCard to their email. The student's phone number is an optional field. Once complete, click on "Continue".

ign eCard to Students 🛛 🗙	+	0			
→ C @	① A https://ecards.heart.org/Student/Stude	entAssignment?courseId=36∈	···· 🗵 🔂 🔍 bitsy	> An	00 1
er References 🗎 Safety 🗎 LG	STC 🗎 IP Addresses 🗎 Sharepointe 🛟 ePro S	icheduler+ 💿 YouTube 🌍 Media	Watch 🌐 Salesforce 🏷 Dashboard	HubSpot 3 Brochure Generator	
	CARDS -				
Course	BLS Provider				
Training Center	Community Safety Consultants				
Instructor	Your Name				
Available eCards Qua	intity 1				
Assign Quantity	1				
SELECT COURSE DAT Course date Course Date	E IIII First Name	Last Name	Email	Phone (optional)	Delste
Course Date	First Name	Last Name	Email	Phone	匬
	O BACK				

- The below screen will appear allowing you to review the information that you entered for the student(s) who attended your class. Click on "Finish" If all is well or "Go Back" should you need to edit anything.

Confirm Confirm Confirm the information below is correct to finish assigning your eCards.   Course BLS Provider   Training Center Community Safety Consultants   Instructor Your Name   Available eCards Quantity 3   Assign Quantity 1   Clickking the FINISH button from this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successfer completed all course requirements before clicking the FINISH button.   Show 25	č	s to Students - Co				Llida	e Info
Confirm the information below is correct to finish assigning your eCards.         Course       BLS Provider         Training Center       Community Safety Consultants         Instructor       Your Name         Available eCards Quantity       3         Assign Quantity       1         Clicking the FINISH button from this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successfic completed all course requirements before clicking the FINISH button.						Hide	: Inro
Course       BLS Provider         Training Center       Community Safety Consultants         Instructor       Your Name         Available eCards Quantity       3         Assign Quantity       1         Clicking the FINISH button Trom this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successfic completed all course requires before clicking the FINISH button.	]) Confirm						
Training Center       Community Safety Consultants         Instructor       Your Name         Available eCards Quantity       3         Assign Quantity       1         Clicking the FINISH button from this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successfi completed all course requirements <i>before</i> clicking the FINISH button.	onfirm the information bel	ow is correct to finish assigning you	r eCards.				
Instructor     Your Name       Available eCards Quantity     3       Assign Quantity     1       Clicking the FINISH button from this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successfere on pleted all course requirements before clicking the FINISH button.	Course	BLS Provider					
Available eCards Quantity       3         Assign Quantity       1         Clicking the FINISH button from this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successful ompleted all course requirements before clicking the FINISH button.	Training Center	Community Safety Consultants					
Assign Quantity 1 Clicking the FINISH button from this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successform on pleted all course requirements <i>before</i> clicking the FINISH button.	nstructor	Your Name					
Clicking the FINISH button from this page will result in an AHA eCard being sent to a Student via email. Please make sure each Student has successfrompleted all course requirements before clicking the FINISH button.							
completed all course requirements <i>before</i> clicking the <b>FINISH</b> button.	Available eCards Quantity	3					
Course Date 🗸 First Name 🗸 Last Name 🗸 Email 🖉 Phone 🖉 Delete	Assign Quantity licking the FINISH button ompleted all course requir	1 from this page will result in an AHA	-	. Please ma		nas successfully	
12/15/2018 Student Name Student Email Student Phone	Assign Quantity licking the FINISH button ompleted all course requir how 25 v entries	1 from this page will result in an AHA ements <i>before</i> clicking the <b>FINISH</b> i	button.		Search:		
Showing 1 to 1 of 1 entries Previous	Assign Quantity licking the FINISH button ompleted all course requir how 25 v entries Course Date Firs	1 from this page will result in an AHA ements <i>before</i> clicking the FINISH i t Name Last Name	Email		Search:		

- Once you click on "Finish" the below screen will appear to confirm that the eCard has been submitted. Be sure to follow up with an email to your student along with the letter on how they can access their card via the email that they receive from AHA.

MANAGE ECARDS	5 -						
Complete							
Course	BLS Provider						
Training Center	Community Safety Consult	ants					
Instructor	Your Name						
New Available eCards Quantity	2						
Assigned Quantity	1						
Show 25 v entries					Search:		
Show 25 v entries eCard Code v	Course Date	First Name	Last Name 🔷	Email	Search:	Phone	
	Course Date	First Name	Last Name	Email Student Email	Search:	✓ Phone	
eCard Code			Last Name		Search.	Previous 1	Next

#### Editing and Resending eCards on the AHA Instructor Network

- From the AHA Instructor Network Dashboard, click on "Action" under the "eCards" widget.



- The below dropdown will appear. Click on "View eCards Assigned to Students".

### ✓ eCard Inventory

- Assign to Students
- View eCards Assigned to Students

Search eCards



🖈 Reports

The below screen will appear. You will see the most recent "transactions" at the bottom of the screen.

MANAGE ECARDS -	
eCard Status	
* Asterisk indicates a required field.	Watch Video Tutorial 🛛 🔀 Step-by-Step Guide
Q SEARCH	Show / Hide +
ECARD TYPE *	TRANSACTION DATE *
Select Course(s)	11/24/2018 TO 12/24/2018
SEARCH CLEAR SEARCH	

#### RESULTS: 30-DAY VIEW

Show 25 v entr	Show 25 v entries Search:									
Course -	Transaction With	Role Type 📃	Transaction Type	Transaction Date	Quantity					
BLS Provider	Student(s)		Assigned	12/24/2018	-1					
BLS Provider	Community Safety Consultants	Training Center	Assigned	12/14/2018	2					
BLS Provider	Community Safety Consultants	Training Center	Assigned	12/11/2018	1					
Showing 1 to 3 of 3 ent	ries			Pro	evious 1 Next					

- Should the entry that you are looking to view not appear, change the search criteria at the top of the screen.

	GE ECARDS -					
eCard St	tatus ———					
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<b>Q</b> SEARCH					Show / Hide 👻	
ECARD TYPE *			TRANSACTION DATE *			
Select Course(s)		•	11/24/2018	TO 12/24/2018		
SEARCH	CLEAR SEARCH					
RESULTS: 3	30-DAY VIEW					
Show 25 v e	entries			Search:		
Course	Transaction With	Role Type	Transaction Type	Transaction Date	Quantity	
BLS Provider	Student(s)		Assigned	12/24/2018	-1	
BLS Provider	Community Safety Consultants	Training Center	Assigned	12/14/2018	2	
BLS Provider	Community Safety Consultants	Training Center	Assigned	12/11/2018	1	

Showing 1 to 3 of 3 entries

#### - Click on "Students" to view the transaction that you would like to look into.

Show 25 v entr	ies			Search:	
Course	Transaction With	Role Type 🔷	Transaction Type	Transaction Date	Quantity -
BLS Provider	Student(s)		Assigned	12/24/2018	-1
BLS Provider	Community Safety Consultants	Training Center	Assigned	12/14/2018	2
BLS Provider	Community Safety Consultants	Training Center	Assigned	12/11/2018	1

Previous

Previous

1 Next

1 Next

Showing 1 to 3 of 3 entries

- The below screen will appear for you to be able to review the information that you submitted. You can click on the pencil to "Edit" the information if you see that things were entered incorrectly.

tudent	eCards	;							
ow 25 🗸	entries							Search:	
ourse Date 🔻	Course	eCard Code	Instructor 🚽	First Name	Last 🚽	Email	Status	View eCard	Edit Resend
2/15/2018	BLS Provider	Student Code	Your Name	Student Name	Student Name	Student Email	Emailed		RESEND
owing 1 to 1 of 1	entries								Previous 1 Nex

- If the student's information is correct, you can also click on "Resend".

MANAGE ECARDS -
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#### Student eCards -

Course Date 💌	Course 🤝	eCard Code	Instructor 🤝	First	Last 🤍	Email 🔻	Status 🤝	View eCard	Edit	Resend
12/15/2018	BLS Provider	Student Code	Your Name	Student Name	Student Name	Student Email	Emailed		1	RESEND
Showing 1 to 1 of 1	entries								Previous	1 Next