

Community Safety Consultants & The National Emergency Communications Institute (NECI)

Presents

Emergency Communications Officer

Learn how to dispatch police and fire services. This 40 hour course teaches the knowledge and skills needed for a todays emergency communications officers. The most up-to date information on the technology and issues surrounding today's public safety communications center will be reviewed in class. You will learn about roles, responsibilities, legal aspects, interpersonal communications, dispatch equipment, telephone communication techniques and call processing, as well as 911 call handling, radio communication techniques, and stress management. Students will hear recordings of actual 911 calls and emergency radio transmissions from incidents that have occurred nationwide. All of instructors work as emergency dispatchers at 911 centers.

Emergency telecommunication is now *National Emergency Communications Institute (NECI)*.

When: February 27, 28, 29, March 1 & 2 2012

Time: 8:30 a.m. to 4:30 p.m.

Cost: \$350



Location:

Community Safety Consultants (2nd floor Metuchen EMS building)

1 Safety Place

Metuchen, NJ 08840

Phone #: 732-548-4269

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To register for this class

By mail: Send form & payment or P.O. to: Community Safety Consultants, 1 Safety Place, Metuchen, NJ 08840 732-548-4269

At the door You may register at the door on a first come first serve basis, depending on available seating.

Name: _____ E-mail: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone: (_____) _____ - _____ Cell #: (_____) _____ - _____ EMS Affiliation: _____

Payment: Check / Money Order (make payable to CSC): _____ Cash: _____ Purchase Order: _____

We can not accept students without completed payment status

Program Name: NECI-2/ 27, 28, 29 3/1, 2 - 2012