# <u>Community Safety Consultants &</u> <u>The National Emergency Communications Institute (NECI)</u>

# **Emergency Tele-Communicator Courses 2019**

Learn how to dispatch police and fire services. This 40 hour course blends the knowledge and skills needed for a basic tele-communicator. The most up-to date information on the technology and issues surrounding today's public safety communications center will be reviewed in class. You will learn about roles, responsibilities, legal aspects, interpersonal communications, dispatch equipment, telephone communication techniques and call processing, 911 call handling, radio communication techniques, stress management. Students will hear actual recordings of 911 calls and emergency radio transmissions. Instructors are all certified dispatchers. Emergency telecommunication is now *National Emergency Communications Institute (NECI)*.

## <u>Dates</u>: Feb. 18, 19, 20, 21, 22 June. 17, 18, 19, 20, 21 Nov. 11, 12, 13, 14, 15

#### Times: All classes are 8:30am to 4:30pm

## <u>Cost</u>: \$350

(If Needed - Remediation fee of \$25/hour IS NOT included in course fee)

### **Location**:

Community Safety Consultants (2nd floor Metuchen EMS building) 1 Safety Place Metuchen, NJ 08840 732-548-4269 ------Please cut here------

#### To register for this class

By mail: Send form & payment or P.O. to: Community Safety Consultants, 1 Safety Place, Metuchen, NJ 08840. 732-548-4269

#### <u>At the door</u> You may register at the door on a first come first serve basis, depending on available seating.

Name:	**E-mail:	
Address:	City: S	State: Zip:
Phone: () **Cell #: (	_) EMS Affiliation:	
Payment: Check / Money Order (make payable to CSC)	orCash orPurchase Order	CC-CALL OFFICE
** Required contact information filled out for all even Police/Fire Dept		
We can not accept students without completed payment	nt status. <b>Program: NECI – Feb.</b>	June Nov.

